

NEWMAN REPLACEMENT WINDOWS

CUSTOMER SATISFACTION WINDOW & DOOR CHECKLIST

- | | | |
|---------------------------------------|-----------|-----------|
| | <u>Y</u> | <u> </u> |
| 1. Locks function properly | <u>✓</u> | <u> </u> |
| 2. Windows operate easily | <u>✓</u> | <u> </u> |
| 3. Weep holes unobstructed | <u>✓</u> | <u> </u> |
| 4. Show how to operate windows | <u>✓</u> | <u> </u> |
| 5. Shown how to remove screens | <u> </u> | <u> </u> |
| 6. Windows cleaned & stickers removed | <u>✓</u> | <u> </u> |
| 7. Work areas cleaned & trash removed | <u>✓</u> | <u> </u> |
| 8. Drop cloths & vacuum used | <u>✓</u> | <u> </u> |
| 9. Received care & maintenance form | <u>✓</u> | <u> </u> |

Overall Satisfaction: (low) 1 2 3 4 5 6 7 8 9 10 (high)

Comments:

I am so impressed with
your company's service friendliness,
timeliness and at a good price. I
will recommend you and use you in the
future.

Customer Signature

Pat

Date

3-29-08

MIGUEL SAM.
Installer

We appreciate you taking the time to let us know what we did well and where we need to improve.
Thank You!

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