

Mr, Duncan Newman
Newman Replacement Windows Inc.
6110 Yarrow Dr.
Carlsbad Ca. 92011

June 21, 2007

Dear Mr. Newman,

We are most pleased to report that the remainder of our window order was completed yesterday, with the same expedience and competence that the initial order was done by your professional installers.

At this point we are completely satisfied with the entire transaction and have found it easy to tell our friends and neighbors about your dedication to customer satisfaction, quality workmanship and materials.

Thank you once again for your personal attention to our window order and we look forward to meeting you again one day.

Sincerely Yours,

A handwritten signature in cursive script, appearing to read "Stanley", followed by a long horizontal flourish.

Stanley [REDACTED]