Tony [redacted]

April 9, 2008

Nick Newman
General Manager
Newman Replacement Windows, Inc.
6110 Yarrow Drive
Carlsbad, CA 92011

Dear Nick:

I just wanted to let you know that my wife Diane and I are extremely pleased with the 6 sliding doors and 8 windows installed by your employees Miguel, Sandy, Mark, Otis, Louie and several others that I'm sorry I did not get their names. These workmen were very courteous and obviously highly skilled at their job. All the work, removal of the old doors/windows and installation of the new ones was completed in a single day and we couldn't be more happy with the entire project.

Please do not hesitate to list us as a reference for any future customers who may want to ask us about our job, and your products and services. We will be glad to provide the very highest recommendation and endorsement for your company.

Finally, your sales representative, Greg Frinell, was also a pleasure to work with and he provided a competitive quote and helped answer all questions and concerns we had about this large project.

Sincerely,

(760) [redacted]